Referral Details

Date of referral	Referring organisation
Name of referrer	Contact number

Client Details:

Name	
Address	
Phone Numbers	
Email address	
Gender Date of Birth	Age
Ethnicity Iwi affiliations	
Country of Birth	
Emergency Contact Phone	

If client under 16 years old please complete
Name of parent, guardian   Phone

Family Member	Name	DOB

Reasons for referral

330 Pollen Street, Thames 3500 Ph. 07 868 8320
Web: www.frst.co.nz
Please send referral to: referrals.fss@xtra.co.nz

History of Family Violence

Alcohol and Drug use

Legal Issues

Background of referral

Other agencies involved

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Confidentiality and Information for Clients

Confidentiality means that any information you provide to Family Safety Services will be kept confidential to the Service, its professional supervisors and auditors.

Limit to Confidentiality.

The law requires that if we have any danger concerns for you or other people (particularly children) we are to advise certain authorities which may include the NZ Police and Oranga Tamariki-Ministry for Children. The information we will provide them with would only be enough to ensure that the danger is properly managed. We will always endeavour to include you in those communications so that you are aware of what information is being provided. You have the right to withdraw from service at any time.

Complaints

We aim to provide you with a safe, quality service. If for any reason you are unhappy with the service you have received from Family Relationship Services, please contact the General Manager in the first instance so that we can try to resolve the matter quickly. You can do this in person, or by phone or in writing to the address listed below.

As you are receiving a health service, you are covered by the Code of Health and Disability Services Consumer Rights. A copy of this code of rights is available to you at any time and is also available on www.hdc.org.nz.

I have been informed of the above information.

Name				
Signature			**Date**	
Client offered copy of consent	**Accepted**		**Declined**	

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